IMPROVEMENTSCAN - CANVAS

FootLiveTrack

NAME: FootLiveTrack

DATE: July 12, 2025 11:15 AM
DESCRIPTION OF TECHNOLOGY

A football betting app



HUMAN VALUES



TRANSPARENCY



Create a public FAQ and How It Works section for users. Be upfront about where our income comes from and how odds are set. Let users know when an algorithm makes a decision about their profile or bets. Allow complaints, appeals, and support tickets. Add warnings about potential risks of betting. Be transparent about any limitations or black box aspects of our system.

IMPACT ON SOCIETY



STAKEHOLDERS



SUSTAINABILITY



HATEFUL AND CRIMINAL ACTORS



DATA



Add a clear Data Policy page explaining what is collected and why. Make user data editable, exportable, and deletable. Make all algorithmic conclusions appealable and explainable. Avoid auto-bans or auto-flags without human review. Ensure a review process is in place for data accuracy and bias. Establish long-term data access plans in case a third party shuts down or users need their historical data.

FUTURE



Add real-time ethical auditing of features like auto-betting or risk scoring.Limit betting frequency and volume, especially for vulnerable users.Create a Fair Betting Charter to guide future partnerships and business decisions.

Plan for future-proofing: how to maintain responsible use if the platform grows rapidly or is acquired.

Start user education modules explain the risks and teach responsible betting.

PRIVACY



Implement privacy by design: only collect whats absolutely needed. Encrypt all personal data in the database. Add clear privacy policies and user consent forms. Regularly audit data use and storage. Possibly allow users to delete their data permanently.

INCLUSIVITY



Add language options to make the app accessible to non-English speakers. Simplify the interface so its usable by people with lower tech skills. Explore offline features or lowdata usage modes. Offer alternative ways to verify identity (e.g., manual verification or more document types). Involve more diverse people in testing and feedback stages. Make sure automatic decisions are explainable and appealable.

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IMPROVEMENTSCAN - CANVAS - HELPSIDE

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HUMAN VALUES

Now that you have thought hard about the impact of your technology on human values, what improvements...

If you think about the impact of this technology on human values and needs. If you think about how this technology affects the identity of the user, the autonomy of the user (can the users make their own decisions?) and the health and wellbeing of the user. If you think about all that, what improvement would you (want to) make? In the technology?...

TRANSPARENCY



Now that you have thought hard about the transparency of this technology, what improvements would you like t...

If you think about the communication on the way the technology works and the businessmodel. If you think about the explanation on automatic decisions that are made. If you think about complaint procedures and transparency on possible negative effects. If you think about all that, what would you (want to) improve? In the technology? In context?...

IMPACT ON SOCIETY



Now that you have thought hard about the impact of this technology on society (by filling out the questions...

If you think about the real problem this technology is going to solve. If you think about the ability of this technology to solve the real problem. If you think about possible negative effects and whether this technology will contribute to a world you want to live in. If you think about all that, what improvements would you make? In technology? In context? In use?...

STAKEHOLDERS



Now that you have thought hard about all stakeholders, what improvements would you like to make? List them...

If you think about all stakeholders of this technology. If you think about stakeholders that are less obvious. If you think about the way certain stakeholders are affected by this technology and if you want to take them into consideration. If you think about all that, what would you (want to) improve? In the technology? In context? In use?...

SUSTAINABILITY



Now that you have thought hard about the sustainability of this technology, what improvements would you like t...

If you think about the direct and indirect energy use and the materials that are used in the technology. If you think about the lifespan of the technology and the hidden environmental impact of the technology. If you think about all that, what improvements would you (want to) make? In the technology? In context? In use?...

HATEFUL AND CRIMINAL ACTORS



Now that you have thought hard about how bad actors can impact this technology, what improvements would...

If you think about this technology being used to break the law, or avoid the consequences of breaking the law, or to be used against certain groups, or to attack the truth or to pit certain groups against each other. If you think about all of that, what improvements would you (want to) make? In the technology? In context? In use?...

DATA



Now that you have thought hard about the impact of data on this technology, what improvements would you...

If you think about the limitations of data. Things like subjectivity, incomplete datasets and so on. If you think about the way new insights are handled. If you think about the sustainability of the collection of data or the data that is collected from the users. If you think about all that, what would you (want to) improve? In the technology? In context?...

FUTURE



Impact Improvement: Now that you have thought hard about the future impact of the technology, what...

If you think about an utopian and a dystopian scenario. If you think about the way this technology can change the world. If you think about the consequences of a different party buying your technology. If you think about all that, what would you (want to) improve? In the technology? In context? In use?

PRIVACY



Now that you have thought hard about privacy and data protection, what improvements would you like to make?...

If you think about this technology invading someone's privacy or collecting personal data and if you think about the way this technology is compliant with prevailing law and mitigates dataprotection risks and concerns. If you think about all that, what improvements would you (want to) make? In the technology? In context? In use?...

INCLUSIVITY



Now that you have thought hard about the inclusivity of the technology, what improvements would you like to...

If you think about accessibility to this technology. If you think about built in biases or automatic decisions that may be biased. If you think about who is benefitting from this technology and the diversity of the team that creates the technology. If you think about all that, what improvements would you (want to) make? In the technology? In context? In...

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